

Dealing with Difficult People

TODAY: FIXING THE PROBLEM

Proverbs 17:1 *Better a dry crust eaten in peace than a house filled with feasting—and conflict.*

Questions to Use in Problem Solving

Question 1: _____ problem are we trying to fix?

James 4:1 *What is causing the quarrels and fights among you?*

- _____ problems
- _____ problems
- _____ problems
- _____ problems

We must tackle problems _____.

When other problems surface, I must either _____-fix-_____
or _____-fix-_____.

1st Corinthians 6:3 Don't you realize that we will judge angels? So you should surely be able to resolve ordinary disputes in this life.

Question 2: _____ do we feel so strongly?

- He sees things the way he does because...
- The reasons she wants to do it that way are...
- This is such a big deal to him because...
- She feels so strongly about this because...

Question 3: _____ can we agree to fix this?

- _____

• _____

• _____

You know you're making a concession in an unhealthy way if you're _____.

• _____

• _____

Question 4: _____ will we do to implement it?

_____ without _____ leads to _____.

Question 5: _____ will we evaluate it?

Question	Action Needed	Muscle Needed	If Unanswered
_____ problem are we trying to fix?			You argue about _____ so _____ gets fixed.
_____ do we feel so strongly?			You argue over whose _____ have greater _____
_____ can we agree to fix this?			You argue but never _____ on a way to _____ it
_____ will we do to implement it?			You argue over the _____ problems repeatedly
_____ will we evaluate it?			You conclude problem fixing _____