

# Beyond What You Say

## *When Sorry Isn't Enough*

James 1:23-25 (MSG) *Those who hear and don't act are like those who glance in the mirror, 24 walk away, and two minutes later have no idea who they are, what they look like. 25 But whoever catches a glimpse of the revealed counsel of God - the free life! - even out of the corner of his eye, and sticks with it, is no distracted scatterbrain but a man or woman of action. That person will find delight and affirmation in the action.*

Philippians 4:9 *Whatever you have learned or received or heard from me, or seen in me—put it into practice. And the God of peace will be with you.*

Apology Language #1 - Expressing Regret: "I'm sorry"

Apology Language #2 - Accepting Responsibility: "I was wrong"

## Apology Language #3: Making \_\_\_\_\_ - "What Can I \_\_\_\_\_ To Make It Right?"

Luke 19:1-8 *Jesus entered Jericho and was passing through. 2 A man was there by the name of Zacchaeus; he was a chief tax collector and was wealthy. 3 He wanted to see who Jesus was, but because he was short he could not see over the crowd. 4 So he ran ahead and climbed a sycamore-fig tree to see him, since Jesus was coming that way. 5 When Jesus reached the spot, he looked up and said to him, "Zacchaeus, come down immediately. I must stay at your house today." 6 So he came down at once and welcomed him gladly. 7 All the people saw this and began to mutter, "He has gone to be the guest of a sinner." 8 But Zacchaeus stood up and said to the Lord, "Look, Lord! Here and now I give half of my possessions to the poor, and if I have cheated anybody out of anything, I will pay back four times the amount."*

Restitution is the \_\_\_\_\_, active, concrete attempt to \_\_\_\_\_ the relationship.

## Hindrances to Restitution

We \_\_\_\_\_ that restitution is a dangerous step because it acknowledges \_\_\_\_\_.

We \_\_\_\_\_ that if we offer anything, we'll be \_\_\_\_\_ to pay back even more.

Restitution isn't \_\_\_\_\_, but it almost always costs less than if you try to avoid it.

# Requirements of Restitution

1. To be made \_\_\_\_\_,

2. \_\_\_\_\_ of spirit.

Matthew 5:25-26 (KJV) *Agree with thine adversary quickly, whiles thou art in the way with him; lest at any time the adversary deliver thee to the judge, and the judge deliver thee to the officer, and thou be cast into prison. Thou shalt by no means come out thence, till thou hast paid the uttermost farthing.*

3. \_\_\_\_\_ to the Relationship.

Restitution that is low in \_\_\_\_\_, sends the message of low \_\_\_\_\_ for the relationship.

4. Spoken in the primary \_\_\_\_\_ of the other person.

\_\_\_\_\_ of Affirmation

\_\_\_\_\_ of Service

Receiving \_\_\_\_\_

\_\_\_\_\_ Time

Physical \_\_\_\_\_

- I know I have hurt you deeply, and I feel like I should do something to repay you for the hurt I've caused. Can you give me a suggestion?
- I don't feel right just saying, "I'm sorry." I want to make up for what I've done. What would you consider appropriate?
- I know I've inconvenienced you. May I give you some of my time to balance things out?
- I regret that I've damaged your honor. May I make a (public) correction?
- I've broken this promise a million times. Would you like for me to put my commitment to you in writing this time?
- Is there anything I can do to make up for what I have done?